



# **NORTH YORK BOROUGH**

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## **POLICY FOR SEWER BLOCKAGE**

- 1. RESIDENT MUST CALL PLUMBER TO VERIFY IT IS IN SEWER MAIN NOT THEIR LATERAL.**
- 2. RESIDENT CALLS BOROUGH DURING BUSINESS HOURS OR 911 TELLING THEM THEY HAVE A SEWER PROBLEM.**
- 3. THE BOROUGH WILL SEND OUT A CREW TO OPEN MANHOLE TO THE LEFT AND TO THE RIGHT OF PROPERTY TO SEE IF THERE IS STANDING WATER OR IF MAIN IS RUNNING.**
- 4. IF FOUND TO BE STANDING WATER OR APPARENT BLOCKAGE IN SEWER MAIN, AN OUTSIDE VENDOR WILL BE CALLED TO CLEAR THE BLOCKAGE.**
- 5. IF THERE IS NO CHANGE IN PROPERTY CLOG AFTER THE SEWER MAIN IS CLEARED THEN THE OWNER OF THE SAID PROPERTY WILL BE CHARGED FOR THE SEWER CREW, AFTER THE SEWER IS CAMERAED AND VERIFIED THAT OUR MAIN IS CLEAR AND THAT THE LATERAL IS THE PROBLEM**

APPROVED BY COUNCIL ON MARCH 9<sup>TH</sup>, 2020.